# Quality Tools

# **Cause and Effect Diagram**



## **Description**

This template illustrates a Cause and Effect Diagram, also called a Fishbone or Ishikawa Diagram. A detailed discussion of Cause and Effect Diagrams can be found at www.ASQ.org

## Learn About C and E Diagrams

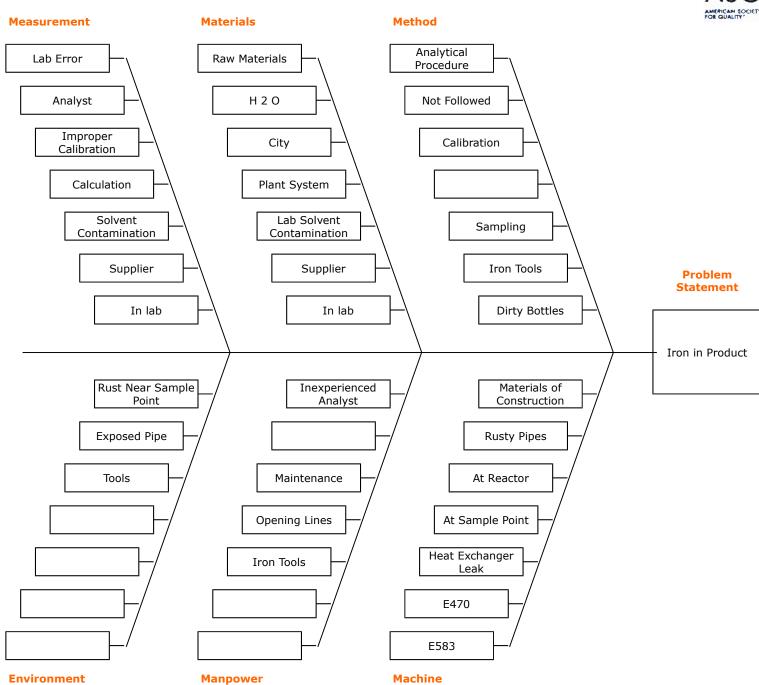
### **Instructions**

- Enter the Problem Statement in box provided.
- Brainstorm the major categories of the problem.
  Generic headings are provided.
- Write the categories of causes as branches from the main arrow.

#### **Learn More**

To learn more about other quality tools, visit the ASQ Learn About Quality web site.

Learn About Quality



This template was written for the American Society for Quality by

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Your feedback is welcome and encouraged. Please e-mail to:

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